

Mobile Voice Manager

HISTORICAL ANALYSIS

- Control Costs
- Manage Future Spend

LIVE VIEW

- Manage Devices
- Minimize Corporate Liability

GPS TRACKING

- Improve Worker Safety

MVM Historical Analysis and Reporting

The basic Mobile Voice Manager service assembles all the historical data for each billing period for all cell phones (feature phones as well as smartphones) by obtaining all cellular call records from the carriers.

Using our proprietary algorithms, our analysts complete an in-depth review, which includes:

- Monthly call detail analysis that involves identifying called numbers, number of minutes used, number of calls, types of calls
- In-depth analysis of usage, plans and charges with savings recommendations
- Professional assessment and suggestions for improving cell phone usage
- Optimization of pooled-minute plans
- Quarterly meeting with analyst to review savings opportunities

For example, just as PBX customers usually purchase extra trunks because they don't want their callers to get busy signals, organizations that provide cell phones to their employees want to make sure their plans have sufficient minutes allotted to ensure they don't incur higher charges. We often find that more companies are oversubscribed than undersubscribed.

Company	ABC Electronics
Account Number	xxxxxx-xxxx-xxxxxxx
Current Bill Period	March, 2010
Number of Phones	249
Number of Data Plans	150
Current Bill Amount	\$12,347.62
Voice Summary	
Total Minutes Used	41,597
Monthly Pooled Minutes	31,200
Charged Minutes	26,452
Data Summary	
Total Data Used	1,905,666
Total Messages Purchased	9000
Total Unlimited Text Plans	24
Total Text Messages	5072

Mobile Voice Manager's monthly analysis reports show cell phone administrators how to reduce costs by optimizing plans and eliminate overprovisioning. They identify exceptions and validate them for action by the administrator.

Mobile Voice Manager (MVM) Features	MVM Historical Analysis	MVM Live View		MVM Tracker with GPS Upgrade
		MVM BES ¹	MVM CellTracker ²	
In-depth analysis of usage plans and charges for voice, text, and data	✓			
Quarterly meetings with MVM analyst to validate exceptions and execute corrections	✓			
Recommendations to achieve plan optimization, including minutes, texting, and data	✓			
Complete picture of cell phone voice and text activity	✓	✓	✓	✓
Web-based reporting of actual cell phone call records from any supported device	Any Device	Blackberry Devices	Blackberry and Windows Mobile Devices	Blackberry and Windows Mobile Devices
Near-real-time cell phone record reporting including voice and text		✓	✓	✓
BES (Blackberry® Enterprise Server) Integration		✓	✓	✓
Enhanced device feature set control		✓	✓	✓
Device activity tracking and event map			✓	✓
Device location tracking and GPS mapping				✓

¹ Blackberry Enterprise Server
² Requires application on phone. Limited to Blackberry and Windows Mobile

MVM Live View for Smartphones (Windows® Mobile, BlackBerry®)

Many organizations need to react to live cell phone call activity and control the functions of their users' smartphones on a real-time basis.

Remote Control Puts You in Control of the Phone

With integration through the Blackberry Enterprise Server, allowed numbers, restricted numbers and redirected numbers can be configured remotely and enforced based on time of day, roaming situations or on demand. Stolen or lost phones can potentially be located and "wiped" by an administrator.

Improve Worker Safety and Minimize Corporate Liability

One powerful example of how Mobile Voice Manager's Live View can improve safety is by restricting texting and calling by any user of a smartphone that is traveling over a predetermined speed, is in a restricted location, or outside a designated time period.



Research shows that drivers who send and receive text messages take their eyes off the road for an average of 4.6 seconds out of every 6 seconds while texting. At 55 miles per hour, this means that the driver is traveling the length of a football field, including the end zones, without looking at the road.

MVM Live View with GPS Tracking



Mobile Voice Manager

You Need MVM with GPS Tracking if . . .

- . . . your number one customer is experiencing an outage or other issue.*
- . . . security has an employee issue and needs to locate them immediately.*
- . . . you have an employee falsifying time records.*
- . . . you have health care workers who need to get to a patient quickly.*

MVM Live View with GPS Tracking for Smartphones

Organizations, such as utility companies that have technicians or engineers in the field, can benefit by knowing their exact location. Mobile Voice Manager with GPS tracking enables corporations and service providers to manage and track mobile devices' locations and usage.

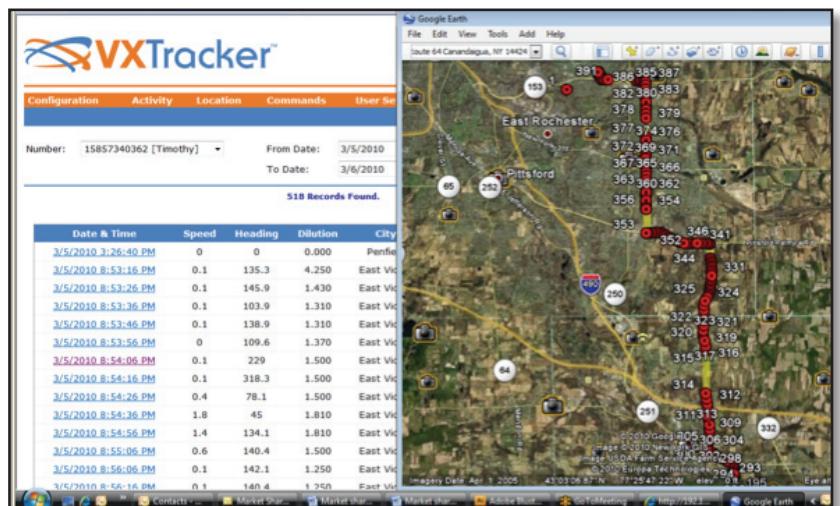
This application resides on company-provided smartphones and monitors all activity, including voice, data and text. This activity is sent to a server for reporting, rating and chargeback.

Smartphones with a GPS application can send a signal with GPS coordinates, in intervals up to 10 seconds, to the VXTracker Mobile Voice Manager. This allows a supervisor to view the exact location, speed and direction of a device by using most major mapping applications.

Just as United Parcel Service plots its delivery routes to increase productivity by having the drivers make as many right turns as possible, you can optimize your field force by mapping your customers' locations and dispatching your employees more efficiently.

A few of the industries that can benefit from Mobile Voice Manager's GPS Tracking are:

- Utility Companies
- Law Enforcement
- Parole and Family Service organizations
- Service/Repair/Technical Support
- Visiting Nurses/Healthcare
- Legal Firms
- Cell phone rental companies
- Consumers/Families



Your Authorized VXTracker Dealer: